

MENTORING CASE STUDY

James was motivated and had experience, but wasn't hearing back from employers. He embraced our mentoring programme and secured a role as a Work Coach himself!



How it started...

- Getting interviews but not feedback
- Uncertain how to apply his experience
- Wanted help with CV presentation

Finding the right fit for skills

"From the beginning, The Mason Trust took the time to understand my situation, my previous experience, and my career goals.

I got help updating and improving my CV and I was shown more jobs that matched my skills and preferences. My mentor Carole regularly checked in to see how my job search was progressing.

Working with The Trust has been incredibly valuable during my time of unemployment."

Working with a mentor

*"Carole went above and beyond by finding out about upcoming vacancies and guiding me through the entire process. Always available to answer my questions, providing patient encouragement and genuine commitment to helping me. It made a real difference during a challenging time. One of the most valuable things she did was look into and help me secure a place on the DWP Movement to Work programme. She helped me prepare for every stage, and I am delighted to say that **I have since been offered a job with the DWP!**"*

How it's going...

"I cannot thank Carole enough for everything she has done for me. Her guidance, dedication, and belief in me gave me the confidence to keep going, and I genuinely don't think I would be where I am today without her support. I would highly recommend The Mason Trust to anyone looking for knowledgeable, and dedicated employment support and mentoring." - James